

**CASE STUDY** 

# Large Bank Saves tens of Millions per annum

One of the key wealth management clients in Australia.

Providing wealth services such as investment, superannuation, retirement income products, investment platforms, financial advice, and private banking.

## Region

Asia-Pacific

#### **Stats**

100+

IT Programs per year

1000+

Systems & Business Processes

100%

Increase on environment visibility

#### Client

At the time of engaging Enov8, this large financial institution was running hundreds of major IT programs per year that crossed thousands of Systems and Business Processes using bespoke tools and spreadsheets. The need for rapid product change meant the organization was continually in a reactive mode building new Non-Production (test) systems that were often not fit for purpose (causing project disruption) and rarely decommissioned (resulting in significant overspend).

### **Key Challenges:**

- Significant Overspend
- Lack of visibility of complex IT Environments.
- Lack of stakeholder view.
- Manual reporting & processes.



"Enov8 has allowed us to visualise our complete IT fabric. We have gone from total blindness to understanding all our systems, components and other relevant information like relationships with our Business Processes, IT Services and the consumer Portfolios and Projects."

## **Client Requirements**

To address their challenges, the organization was looking for a solution that would help them better understand their computer systems and the broader IT environment and have analytical insights (like demand, usage & operational behaviour) to facilitate effective decision making & optimize IT expenditure.

## **Solution**



"In collaboration with Enov8, we undertook a Proof of Concept that focused on rapid discovery, environment modelling & Out of the Box governance methods.

Initially starting with one business unit, we quickly identified that the Enov8's solution was superior to other solutions that we were evaluating in

parallel, and we felt the tools flexibility with respect to scale and ease of integration made it a logic fit for an organization with a complex IT & DevOps toolchain.

After successful evaluation, the decision was made to roll out Enov8 globally & have it manage all our Non-Production assets and operations."

- Head of Non-Production Environments

## **Key Benefits**

## Insight into unused assets

Decide with confidence what can be decommissioned without disrupting users.

## Reduction in infrastructure

Save on infrastructure costs for assets not being used.

# Reduction in licensing

Save on licensing cost for assets not being used.

# Less service overheads

Save on your services footprint.

## **Benefits**

Enterprise level transparency, less project bottlenecks and reduction in IT overspend.

"Prior to Enov8, we had close to 5,000 systems (i.e. applications) and 50,000 components (i.e. servers) inside our Clouds and Data Centres. The issue is we had no way to see which of these were of value, actively used or perhaps required in the near future. This resulted in a significant overhead for our service vendors, which became over whelmed, and of course impacted on our IT operational expenditure. Through implementing the Enov8 solution we had full visibility across all platforms and lines of business and could effectively reduce costs without impacting delivery. "

"Out of the Box the Enov8 solution has moved us forward 5 years. It has established an umbrella that provides holistic integration of all environment & tooling information and a central command and control portal for holistic IT Environment operations & orchestration."

"Enov8 brings insight at scale. The platform has allowed us to understand operational behaviour of our teams and vendors and identify areas of weakness and therefore opportunities for continual improvement." Enov8 brings insight at scale. The platform has allowed us to understand operational behaviour of our teams and vendors and identify areas of weakness and therefore opportunities for

#### Insights Enov8 has provided:

- Identifying over spend
- Identifying service issues
- Identifying compliance hot spots
- Identifying runbook automation versus manual
- All of which are actively being monitored & improved.



"To date we are looking at a potential recurring saving of up to \$40M p.a. This could not have been achieved with traditional IT environment management methods and non-integrated tooling."

## **Future Plans**

"Out of the Box the Enov8 solution has addressed so many of our priority IT Environment & Operational needs. However, the tools ability be easily extended (using its extensible architecture) & easily integrated (using its holistic integration engine) allows us to now consider using it for so much more. As way of example we are currently moving the solution across all our DevOps & Data Management teams to establish an enterprise "agile at scale" framework".



#### **About Enov8**