



CASE STUDY

Fortune 1000 Health Company

Efficiency through ERM!

BACKGROUND

A healthcare company in the Fortune 1000 providing health insurance plans, dental insurance, vision insurance, and related services encountered significant challenges in coordinating its complex IT delivery and release management process.

With multiple teams working on various applications and systems, the company struggled to maintain visibility and control over the entire process, resulting in delivery delays and increased risk.

The company required a comprehensive solution to efficiently manage the end-to-end release process.

QUICK FACTS

Our client, is a leading player in the healthcare industry, renowned for offering premium health and wellness products and services.

Headquartered in North America, our client serves millions of customers across the United States.

Sector: Health Care
Use case: Enterprise Release
Region: North America
Product: Release Mgt

FORTUNE[®] 1000



CASE STUDY

SEARCH FOR A SOLUTION

The client was struggling to manage the complexities of enterprise release and deployment management.

They currently lacked a centralized platform for governing these processes, resulting in poor visibility, coordination, and control across their teams and systems.

This leads to delays, errors, and inefficiencies that negatively impact the ability to deliver high-quality products and services to the end customers.

They needed a solution that could provide a holistic view of releases and deployments, enable effective planning and tracking, and help identify and mitigate risks and issues in a timely manner.

Ultimately, they needed to improve their ERM capabilities to increase agility, reduce costs, and enhance overall customer satisfaction. And the search led to Enov8.

THE ENOV8 PLATFORM

The Enov8 ERM platform utilizes the Scaled Agile Framework (SAFe) to provide centralized governance of all enterprise releases and deployments.

Its capabilities encompass Release Train Definition, Program Increment Planning, Product (System) Identification, Project Team registration, Project & Work Item Tracking, Environment & System Contention Management, Implementation Planning, Post Implementation Reviews, and Event Deployment Tracking.

"Enov8 ERM stood out to us for its centralized platform that provides end-to-end visibility and control over our releases, enabling effective planning, tracking, and coordination across our teams and systems."

HEAD OF RELEASE



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THE OUTCOMES

The Key Outcomes of using Enov8 Enterprise Release Manager were:

- **Improved visibility and control:** Enov8 ERM provided a centralized platform that allowed the managers and coordinators to gain end-to-end visibility and control over their release and deployment processes. This enabled them to effectively plan, track, and coordinate activities across teams and systems, resulting in greater efficiency, reduced delays, and improved quality.
- **Enhanced collaboration:** With Enov8 ERM, product and project teams could collaborate more easily and effectively, sharing up to date information and resources to achieve common goals.
- **Increased agility:** Enov8 ERM helped delivery teams become more agile through streamlined processes, automated workflows, and real-time monitoring and reporting.
- **Reduced risk and cost:** Enov8 ERM minimized risks and costs by identifying and addressing issues early in the release and deployment process, reducing the likelihood and impact of failures, errors, and compliance breaches.
- **Improved customer satisfaction:** Enov8 ERM helped deliver high-quality products and services, to the end customers, more quickly and reliably, resulting in greater customer satisfaction and loyalty.

Did you Innovate?

“YES! I can safely say we Innovated with Enov8”



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KEY WINS

- Easily integrated with the company's existing tool chain. This included ITSM Tools, Project Tools and the CICD tools.
- Delivered a single view of all the 'Work Items', from different sources.
- Automated Deployments could be connected to Systems & Runsheets.
- Supported Complex Implementation Plans. Some involving thousands of steps.
- Allowed Custom Insights for Stake Holders & Release Managers.

“Enov8 support team was always happy to engage and workshop our ideas with us. Resulting in a “Win-Win” relationship that evolved the platform and our own transformation.

HEAD OF RELEASE

ABOUT ENOV8

Enov8 is an "Enterprise IT Intelligence" Innovator with a unique framework called EcoSystem. A framework that allows us to deliver solutions that promote better visualization and management across your enterprise IT Landscape, including Environments, Data & your operations.

Key Outcomes of our platform, & the integrated solutions, include IT Environments, Data & Release Transparency, Operational Standardization, Enterprise Orchestration, DevOps & DataOps Automation, Streamlined Delivery, Securitization & IT Cost Optimization.

Learn more at enov8.com