ecosystem RM

ECOSYSTEM FOR ENTERPRISE RESILIENCE

EcoSystem RM*
IT Resilience Manager

Call: +61 2 8916 6391
www.enov8.com

Level 5, 14 Martin Place
Sydney, NSW, 2000

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

Problem Statement
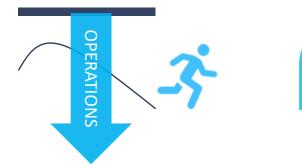
Weak IT resilience management exposes you to:

1. Business Processing Outages

2. Project and/or Delivery Delays

3. Lost "Time to Market" Opportunities

4. Customer Dissatisfaction

5. Brand Damage

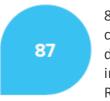6. Costly Recovery Exercises

REMEDIATION

OPERATIONS

AT THE POINT YOU ENTER A CRISIS SITUATION YOU HAVE ALREADY FAILED!

THE LOSS OF OPERATIONS AND THE SUBSEQUENT REMEDIATION EFFORT CAN COSTS MILLIONS.

INDUSTRY STATS:

87
87: The average company downtime per year in hours.
Ref: Gartner

200
200: The average Mean Time to Recovery (MTTR) in minutes.
Ref: IT Process Institute.

$46M
$46M: The annual cost of downtime for a Fortune 500 Company.
Ref: Dun & Bradstreet

Call: +61 2 8916 6391
www.enov8.com

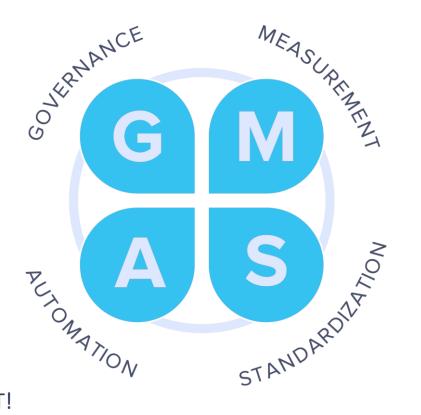Level 5, 14 Martin Place
Sydney, NSW, 2000

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

About EcoSystem RM

Enov8 propose to improve organisations IT Resilience through the establishment of a platform that drives "GMSA" across the enterprise and across the lifecycle*.

The primary objectives of our solution is to establish transparency and "proactive" controls where there was once blind-spots & chaos.

SHIFTING RESILIENCE LEFT!

GOVERNANCE
MEASUREMENT

G **M**
A **S**

AUTOMATION
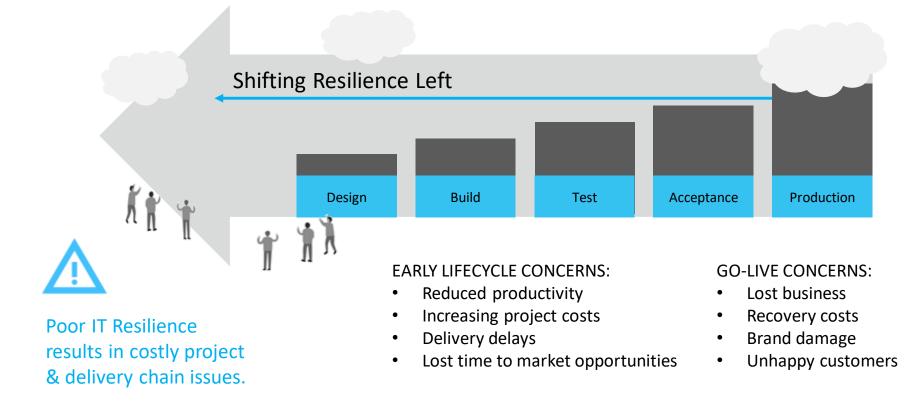STANDARDIZATION

OUR DIFFERENTIATOR:

Ecosystem RM promotes enterprise IT resilience across the lifecycle (including projects & delivery) and is not limited to production.

Call: +61 2 8916 6391
www.enov8.com

Level 5, 14 Martin Place
Sydney, NSW, 2000

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

A Cross Lifecycle View

Shifting Resilience Left

Design | Build | Test | Acceptance | Production

Poor IT Resilience results in costly project & delivery chain issues.

EARLY LIFECYCLE CONCERNS:
- Reduced productivity
- Increasing project costs
- Delivery delays
- Lost time to market opportunities

GO-LIVE CONCERNS:
- Lost business
- Recovery costs
- Brand damage
- Unhappy customers

Call: +61 2 8916 6391
www.enov8.com

Level 5, 14 Martin Place
Sydney, NSW, 2000

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

Key Features of EcoSystem RM

- **Production Resilience**

  Dashboards & Reporting

- **Non Production Resilience**

  Dashboards & Reporting

- Advanced & Visual CMDB

- IT System & Process Modelling

- Resilience Metric Stewardship

- Knowledge Management

- Risk Management

- Event Calendaring

- Test & Audit Tracking

- Operational Run Sheets

- Resilience Orchestration &

  Integration Methods

Evolve with EcoSystem

Govern > Measure > Standardise > Automate

EcoSystem RM
Functional Scope

Ecosystem RM suite is designed to address the eight key dimensions described in the "Resilience Management Maturity Index".

1. Knowledge Management
2. Planning & Coordination
3. Risk Analysis
4. Metric Stewardship
5. Preventative Measures
6. Diagnostic Measures
7. Recovery Measures
8. Status Accounting & Reporting

RMMI – IT RESILIENCE MANAGEMENT MATURITY INDEX

- Activity & Behaviour
- Resilience Maturity
- Resilience Trends

- Understand your IT Fabric
- Understand your Business
- Understand Relationships

- Recovery Plans
- Recovery Procedures
- Recovery Automation e.g. Self Healing

- Resilience Analysis
- Resilience Testing
- Resilience Audit

- Problem Identification
- Diagnostic Operations
- Diagnostic Automation e.g. Health Checks

- Resilience Risks
- Threats
- Vulnerabilities

- Resilient Architecture
- Resilience Procedures
- Resilience Automation e.g. Security Tools

- Resilience KPIs
- Resilience Targets
- Resilience Actuals

STATUS ACCOUNTING & REPORTING — 8
KNOWLEDGE MANAGEMENT — 1
TRANSPARENCY
PLANNING & COORDINATION — 2
RECOVERY MEASURES — 7
* ECOSYSTEM RM
VISUAL ORCHESTRATION & INTEGRATION
ORCHESTRATION
GOVERNANCE
DIAGNOSTIC MEASURES — 6
RISKS ANALYSIS — 3
PREVENTATIVE MEASURES — 5
METRIC STEWARDSHIP — 4

- Typical Capability
- With EcoSystem

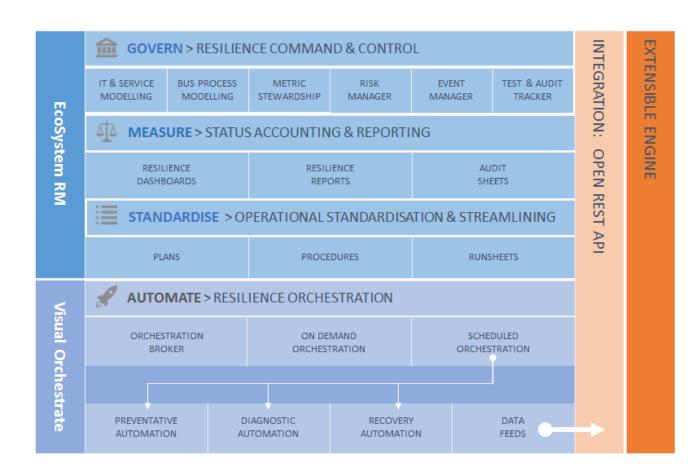## Evolve with EcoSystem
Govern > Measure > Standardise > Automate

The EcoSystem RM Operating Model

An "out of the box" IT Resilience Management" framework promoting transparency, control and productivity through an uplift in resilience:

- Governance,
- Measurement,
- Operational standardisation and
- Automation methods.

EXTENSIBLE ENGINE

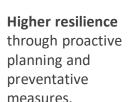Evolve with EcoSystem

Govern > Measure > Standardise > Automate

Key Benefits of establishing a EcoSystem RM Framework

Knowledge Uplift through modelling systems, business processes & there relationships.

Higher resilience through proactive planning and preventative measures.

Better Decision Making through information aggregation & centralisation.

Optimization through continuous measurement of capability

SHIFTING RESILIENCE LEFT!

Cost avoidance through incident and crisis prevention.

Lower recovery costs through operational streamlining and use of automation.

Call: +61 2 8916 6391
www.enov8.com

Level 5, 14 Martin Place
Sydney, NSW, 2000

Evolve with EcoSystem
Govern > Measure > Standardise > Automate

❋ enov8

Thank you

Evolve with EcoSystem

Govern > Measure > Standardise > Automate